

RESUME

Personal information:

Name: Ben Xue

Birth: 1984.10

Marriage: Married

Located: Qingdao,China

Mobile: +86 15898860481

Email: nlxiaowei@126.com

Gender: Male

Education:

Nanjing Forestry University (2003.09~2007.07, Bachelor degree)

Major in Wood science & technology

(main courses: Wood Science, Wooden furniture manufacture technique, Wooden working machinery etc.)

Personal character:

Detail, responsibility, communication, open mind, good at English both oral & written, skilled AUTO CAD, MS Office software.

Job Experience:

- **Product manager——Furniture**
(Yinihome International-Qingdao representative office, 2013.5~Now)

Company headed in UK, with business of furniture designing, sourcing and selling. I worked in Qingdao representative office, and report to Qingdao based manager.

Job covers:

1. New furniture developing and process following;
2. Collect all relative technical documents for factory quotation;
3. Discuss with factory on furniture construction, timber selection, finishing, size etc., to make sure stable quality for production;
4. Follow sampling process, include sample approval, issue sample report to UK;
5. Update product specification based on approved sample, which is going to be inspection guideline for QC team;
6. Working in factory at key points of developing or production process, follow production sample, in-line production and final to make sure no final quality meet customer requirements;
7. Lead quality meeting at supplier together with our QC team, to review quality issues, and help factory to improve product quality;
8. Develop new supplier, and maintain good relationship with current suppliers;
9. Handle complaint issues;
10. Daily communication with UK and supplier by email or talking by phone, visit supplier, sometime together with customer, translation work at supplier, daily management of QC team, arrange inspection schedule, check inspection report, organize quality meeting at supplier;

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11. Visit customer in UK, and furniture retail market, to know more detail points during selling, help to prevent them from production.
12. other assignments from manager.

Product covers:

1. Dining range include table, chair and sideboard etc.
2. Living range include console table, nests of table, coffee table, TV unit, bookcase, display cabinet etc.
3. Bedroom range include bed, wardrobe, dressing table & stool, drawer chests etc.
4. Timber: Oak, beech, birch, pine, poplar, ash, elm etc. and also veneered MDF/PB.
5. Furniture finishing: NC, PU, clear lacquered, painted, oiled, stained, distressed.

➤ **Quality Engineer (SGS Qing Dao Branch,2010/04 – 2013/04)**

Job covers:

Perform furniture & wooden crafts inspection at factory according customer specification, issue inspection report to customer, feedback actual situation for production and potential quality issues as well.

Product covers:

1. Tesco, KD pine furniture (clear lacquered & painted).
 2. Kingfisher, wooden door (oak veneered door, tong wood blind door, solid oak kitchen cabinet door etc.).
 3. LGS, outdoor furniture(PP combined with metal frame),
 4. Lambert, solid oak furniture(assembled cupboard, bookcase, chair in clear lacquered)
 5. IKEA, oak furniture, bent plywood furniture etc.
- Other Hardline products.

➤ **Sales Engineer (EGGER—Qingdao representative office, 2007/07 -- 2009/12)**

Job covers:

1. Develop customer, maintain good relationship with them, provide good solution to customer and exceed their expectation.
2. Technical service after selling, include assemble trouble shoot, training minutes to customer's production technicians and retail shop seller.
3. Participate annual exhibition at Beijing, Shanghai and Guangzhou, develop new opportunities.

Product covers:

MFC, kitchen/ furniture hardware and accessories (hinge, lid stay, runner, metal kitchen rack, edge banding, holt-melt adhesive etc).

End